

Penylan Farm

Farmhouse B&B and Self Catering Cottages

Booking Form

Before completing a booking form it is essential to have confirmation of your booking . Please state below which cottage has been booked for you

Ciderhouse Cottage (sleeps 7) / **Beili Stable** (sleeps 4) / **The Mill** (sleeps 2)

.....

Name

Address

.....

Home Tel No. Mobile No.

Email

Arrival date Departure date

Approx. time of arrival

Number of guests: Adults Children Infants (under 2)

Please indicate any requests: Cot High Chair

How did you find us?

(Please specify if through other websites initially)

Please find enclosed:

Cheque Payment of..... (kindly make cheques payable to 'Cathy Bowen')

Credit Card Payment of

Type of Card Card Number

Expiry Date Issue Number (Switch only)

I have read the Booking Terms and Conditions:

Signed:

Confirmation of a booking requires a £100 non- refundable deposit within 7 days of booking. The balance payment will be due 6 weeks before start of your holiday.

Mr. & Mrs. D. Bowen, Penylan Farm, Hendre, Monmouth NP25 5NL, UK

email: penylanfarm@gmail.com

telephone: 01600 716435

Terms & Conditions

1. **Payment:** Please check availability of the dates you require before sending your deposit. To secure the booking a deposit is then required within one week . The balance of the full cost of the holiday is due six weeks before the start of the holiday.
2. **The cottage can only be occupied by the listed number of people.** The owners reserve the right to refuse admittance if this condition is not observed.
3. No pets are allowed in the cottage.
4. The cottage will be available from **3.30pm** on the day of arrival and should be vacated by **10.00am** on the day of departure.
5. We ask that noise be kept to a minimum after 10.00 p.m. to respect other guests and nearby residents.
6. **Non-availability:** We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however, if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.
7. **Complaints:** Any complaints should be directed to the proprietor who will attempt to resolve any problems to the mutual satisfaction of both parties.
8. **Cancellation:** In the unfortunate case of cancelling a holiday the deposit is forfeited. The balance will be refunded only if the owners are successful in re-letting the cottage. Holiday cancellations must be made in writing and sent by first class post. We advise that guests take out their own insurance against cancellation.
9. **Damages and Breakages:** Visitors are requested to keep the cottage and all fixtures and fittings in the same condition as at the commencement of the holiday and are asked to keep the cottage clean and tidy. Please report any damages or breakages as soon as they occur. A small contribution is accepted for minor breakages, but we may send you an invoice for a repair or making good if the damage or breakage is significant, and we will make an additional charge of £50 if you do not report this.
10. **Liability:** We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.